

JASEC deploys Elster's EnergyAxis® System to improve customer service

Utility company is first in Costa Rica to implement a smart metering system with two-way communications

Raleigh, North Carolina, U.S.A., 30 October, 2008. Elster, a leader in smart metering and smart grid systems and solutions, announces that Junta Administrativa del Servicio Electrico de Cartago (JASEC) in Cartago, Costa Rica has selected Elster's EnergyAxis System to modernize its operations and improve customer service. System deployment begins in October 2008, and over the next five years, JASEC anticipates it will deploy Elster's smart meters across 85 percent of its service area in the city of Cartago.

Luis Gerardo Villanueva Monge, president of the board of directors for JASEC, said, "JASEC's mission is to provide clean, renewable power, and the best customer service possible. After evaluating several smart metering systems, the EnergyAxis System proved to be the best smart metering technology available that met our business case. JASEC is the first utility in Costa Rica to deploy a smart metering system that allows it to remotely access meters using wireless two-way communications."

JASEC will use the EnergyAxis System to collect customer load profile, demand, and time-of-use (TOU) data to analyze the distribution system and determine where system improvements are needed. Detailed usage data captured by the system will also help JASEC to identify and reduce system losses.

"Elster is delighted that JASEC has selected our proven smart metering technology. Utilities around the world continue to discover the value the EnergyAxis System delivers. Elster's smart metering technology allows utilities to improve business operations and enhance customer service," said Sharon Allan, president of Elster Integrated Solutions.

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About JASEC

JASEC is a municipal utility in Cartago, Costa Rica. It serves 75,000 customers, including 450 large industrial customers across a 3,000 square kilometer service area. A company focused on providing excellent customer service and environmentally friendly energy, JASEC has the lowest usage rates in Costa Rica.

www.jasec.co.cr

About Elster

Elster has delivered over 1.5 million smart metering devices worldwide with systems located in North America, Europe, Central America, Australia, New Zealand and the Caribbean. Elster smart metering systems allow utilities to implement energy conservation measures, demand response programs, smart grid initiatives, and smart home solutions as well as achieve operational efficiencies resulting in significant value creation across the utility enterprise. Elster has over 7,500 staff and operations in 38 countries, focused in North and South America, Europe, and Asia. www.elster.com